



Statement on COVID-19 (Coronavirus)

March 23, 2020

TCI continues worldwide operations and does not expect any significant impact in service to our customers. Our Portland, OR and Philadelphia, PA offices are fully operational and are not currently impacted as TCI is classified as an essential business. We are taking all reasonable measures to continue serving our customers and delivering our products on time. However, if we identify any TCI orders that may be adversely affected by COVID-19, TCI's Customer Service team will communicate this promptly to you. If you have any specific TCI products you wish to inquire about please direct emails to our Customer Service team at Sales-US@TCIchemicals.com, or you may call 1-800-423-8616.

As always, our top priority is the health and safety of our employees, customers, suppliers, and the global community. We are minimizing meetings within and outside our company and are following local guidance for how to continue working as safely as possible. We remain dedicated to our mission of "Moving Your Chemistry Forward" by supplying you the reagents you need for your research and development, especially during this critical time.

Please contact us with any questions or concerns, and thank you for choosing TCI!

Sincerely,

A handwritten signature in black ink, appearing to read 'S. Johnston', with a long horizontal flourish extending to the right.

Scott Johnston
General Manager
TCI America